

North Carolina Telecommunications Equipment Distribution Program

Division of Services for the Deaf and Hard of Hearing

	State Fiscal Year	2002	2003	2004	2005*	2006**
Requests for Assistance		824	952	998	3062	10,000
Consumer Receiving Service		638	765	897	1,599	8,000
Current Staff Availability (FTE)		1	2	3	12	12
Requests per Staff Ratio		824	476	333	255	833
Equipment for Distribution: Total Funds Expended.		193,308.29	172,802.50	252,272.54	286,588.62	3,395,600.00
Avg cost per consumer		\$303	\$226	\$281	\$179	\$424
Increased Staff Availability						22
Adjusted Requests per Staff Ratio						454

*program expansion
implemented 1/1/05

**projected

In January 2005, TANC did an extensive media campaign to inform deaf, hard of hearing, speech impaired communities of our existing and expanded programs.

-The existing Telecommunications Equipment Distribution Program (TEDP) provides electronic communications including amplified phones, braillephones, and visual alerting devices to eligible individuals.

-Two major expansions were the inclusion of the T- coil hearing aid program, and the distribution of accessible weather radios (Emergency Awareness Program).

- The number of consumers we have served from the home office jumped from 998 to 3,062.

- The hearing Aid applications are currently backed up to 6 weeks with 480 applications waiting to be processed.

-The Emergency Awareness Program began late spring and the number of inquiries prior to the end of the fiscal year was 1,120.